



<u>Centro de asistencia</u> > <u>Comunidad</u> > <u>Feature Request</u> > <u>Merge ticket trigger criteria</u> Merge ticket trigger criteria Collecting Feedback

• Marion Abramo

• Nombre del foro: #Feature Request

Currently it isn't possible to trigger actions based on when a ticket is merged.

This would be really helpful as it would give much more control over the criteria that would be applied to the new ticket (SLAs/subject/field properties etc).