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Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Nombre del foro:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

| Subject | User | Department | Agent | Agent Team | |
|--|-------------------|--|-----------------------------------|------------|---|
| <input type="checkbox"/> #176: Placeman indigastern et nulla suscipit | Daniel Ruchholz | Sales | <input type="checkbox"/> John Doe | No Team | Pending Agent 1 |
| <input type="checkbox"/> #178: Consect et donec | Alan Zamboni | Regulation and Control of Magical Creatures > Control | <input type="checkbox"/> John Doe | No Team | Pending Agent 1 |
| <input type="checkbox"/> #179: Males unde sed | Mered Quaker | Regulation and Control of Magical Creatures > Regulation | <input type="checkbox"/> John Doe | No Team | Pending Agent 1 |
| <input type="checkbox"/> #182: Sequi qui qui est | Daniela Quizon | Sales | <input type="checkbox"/> John Doe | No Team | Pending Agent 1 |
| <input type="checkbox"/> #184: Phasellum hendri et velit enim | Savanna Swift | Regulation and Control of Magical Creatures > Regulation | <input type="checkbox"/> John Doe | Level 1 | Pending Agent 1 |
| <input type="checkbox"/> #185: Tenetur, nulla...? Nam non diam nulla id dignissim | Jan Kool | Regulation and Control of Magical Creatures > Control | <input type="checkbox"/> John Doe | Support | Pending Agent 1 |
| <input type="checkbox"/> #188: Fames augueque vero ipsum nulla suscipit | Alexandra Thiel | Support | <input type="checkbox"/> John Doe | Support | Pending Agent 1 |
| <input type="checkbox"/> #190: Sed est accumsanem quam | Isak Høegst | Regulation and Control of Magical Creatures > Regulation | <input type="checkbox"/> John Doe | Support | Pending Agent 1 |
| <input type="checkbox"/> #191: Ut qui volutatem | Daniel Pook | Widgets | <input type="checkbox"/> John Doe | Level 2 | Pending Agent 1 |
| <input type="checkbox"/> #193: Nam et sed nisi when aka lobortis sed nisi et donec | Marvin Doe | Sales | <input type="checkbox"/> John Doe | No Team | Pending Agent 1 |
| <input type="checkbox"/> #195: Males tempore pellentesque quis tempore | Helenie Cluckbank | Regulation and Control of Magical Creatures > Control | <input type="checkbox"/> John Doe | Support | Pending Agent 1 |
| <input type="checkbox"/> #197: VERY short remarks, and one thought I can | Joe Kool | Support | <input type="checkbox"/> John Doe | No Team | Pending Agent 1 |
| <input type="checkbox"/> #198: Sedem sequente et nunc volutatem vitae | Wayne Carroll | Sales | <input type="checkbox"/> John Doe | Level 1 | Pending Agent 1 |
| <input type="checkbox"/> #199: Aenean euismod diam in "Oh, the more that | Jan Kool | Widgets | <input type="checkbox"/> John Doe | Support | Pending Agent 1 |
| <input type="checkbox"/> #200: Ut sed id dignissim hendri sed | Coleman Knox | Sales | <input type="checkbox"/> John Doe | No Team | Pending Agent 1 |
| <input type="checkbox"/> #201: Laciniam molestias temporibus et libero | Margot Mousset | Sales | <input type="checkbox"/> John Doe | No Team | Pending Agent 1 |

Comentario (1)

Lara Proud
2 years ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!