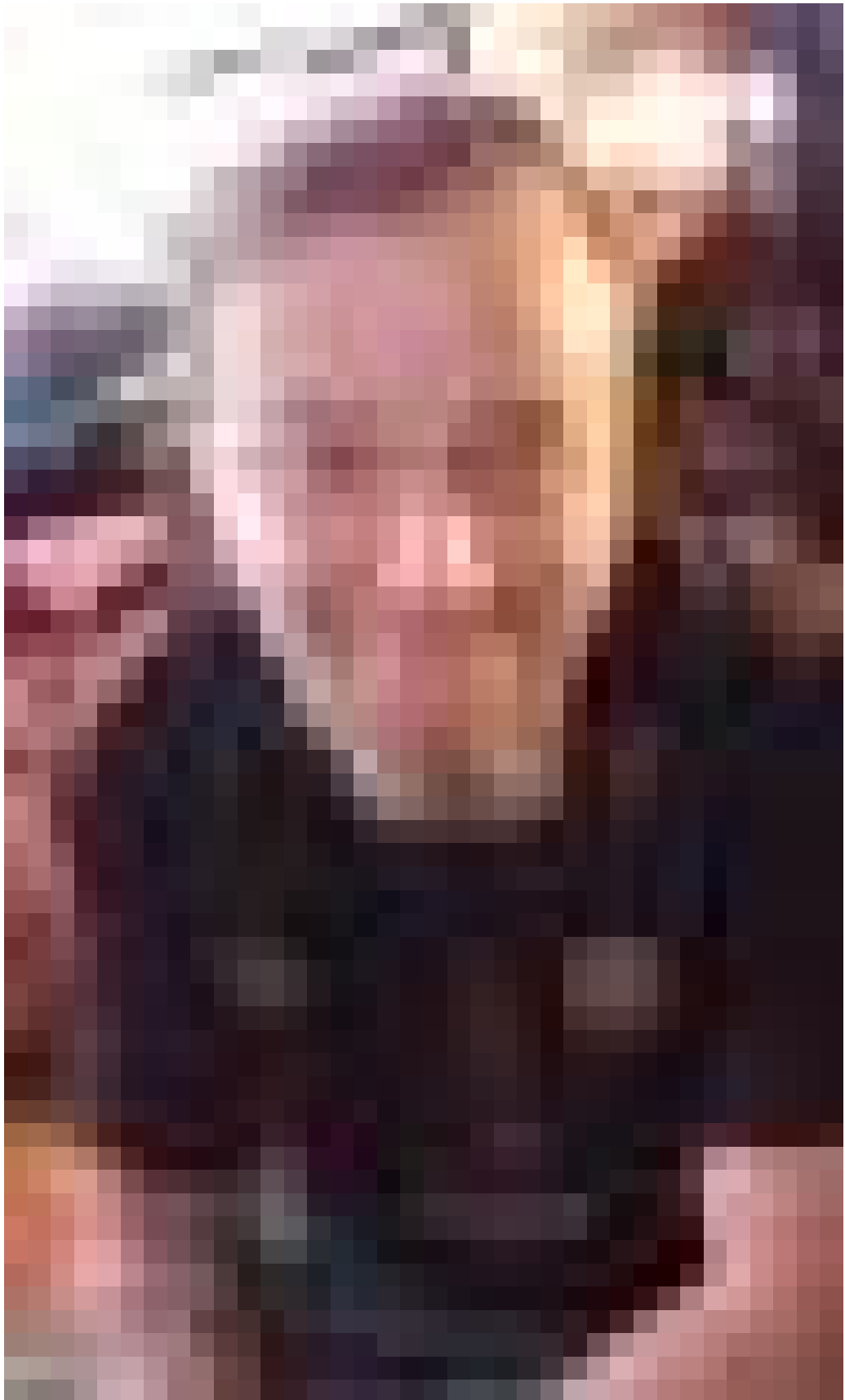




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Interactive Troubleshooting Trees for the Portal Collecting Feedback



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James Horn

- **Nombre del foro:** #Feature Request

I would like to be able to create something like an interactive troubleshooting tree within

DeskPro. We would be able to define questions and based on the answers the customer clicks on, display new questions or advice to help users troubleshoot the most common issues that customers run into without requiring them to submit a ticket.