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Increase Chat Permission Options Collecting Feedback

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- **Nombre del foro:** #Feature Request

On this part, can you please put an option that would disallow chat agents from changing chat assignments, departments, etc?

Properties | Permissions | Departments

| | Tickets | People | Chat | Publish | Profile | Others | Toggle All |
|-----------------------------------|---------|--------|------|---------|---------|--------|-------------------------------------|
| Can use chat | | | | | | | <input checked="" type="checkbox"/> |
| Can view old chat transcripts | | | | | | | <input checked="" type="checkbox"/> |
| Can view unassigned chats | | | | | | | <input checked="" type="checkbox"/> |
| Can view chats assigned to others | | | | | | | <input checked="" type="checkbox"/> |
| Can create new chat labels | | | | | | | <input type="checkbox"/> |
| Can delete chat transcripts | | | | | | | <input type="checkbox"/> |

Chat results can easily be manipulated since manually unassigned chats are not counted