Improved live reporting for Voice Collecting Feedback

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- **Nombre del foro:** #Feature Request

We'd like to be able to report on historic agent availability for the Voice feature.
Curently it's possible to report on which agents are online currenty but if for example, we wanted a report that showed which agents were online for voice each day last week we wouldn't be able to capture that data.
Something similar to the built in agent hours report would be helpful (but showing voice availability specifically rather than general active time on the helpdesk).