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Improve the UI of the Ticket Status menu, so Sub-Statuses are exposed immediately and can be selected in 1 click Collecting Feedback

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- **Nombre del foro:** #Feature Request

When I add a sub-status to any of the base statuses, changing the status to this substatus now requires me to **click twice** in the ticket status field.

This is quite error-prone, and requires more actions than is desirable.

I want to select **one** status with **one** click; why not display the status select drop-down in the same way that departments and sub-departments are shown, i.e. as inset sub-select options ?