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Enable the use of automatic SSO for one brand while using another authentication method for a second brand
Collecting Feedback



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• **Nombre del foro:** #Feature Request

We would like to use Deskpro to support our internal users using automatic SSO, while using the Deskpro authentication method for our external customers (on a different Brand).

Currently, the automatic SSO extends to all brands (even though only one brand is selected in the configuration page). This means we cannot offer our helpdesk to our external

customers (who are on a different brand) as they currently get the SSO login request, blocking them from registering or viewing the Helpdesk.

Please allow Deskpro admins the ability to configure Automatic SSO for one brand while enabling another authentication method for a different brand.

Thanks team!