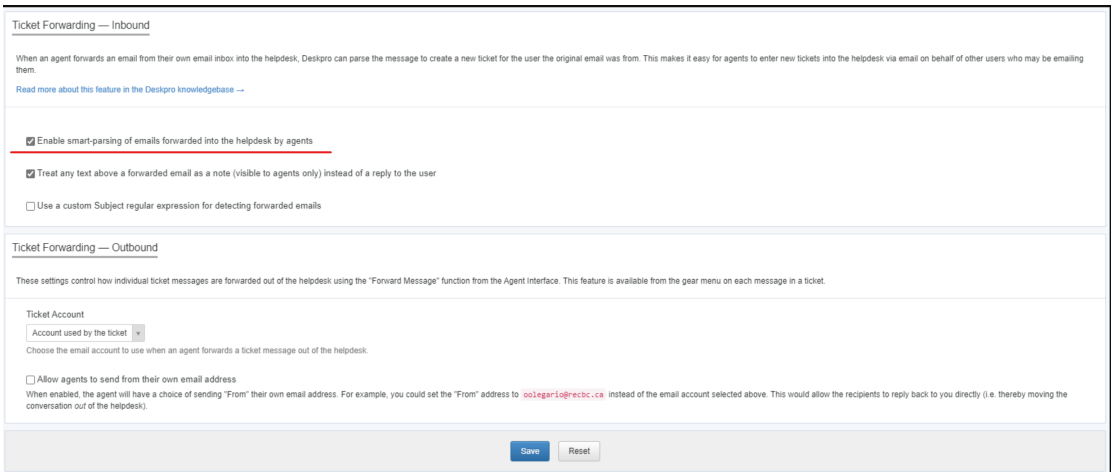
Enable smart-parsing of emails forwarded into the helpdesk by users Collecting Feedback

- OJ Olegario
- **Nombre del foro:** #Feature Request

We would like this option to be availble for non agents as well: