Deskpro

Be able to mark an email as important Report

- JM John Monkhouse
- **Nombre del foro:** #Feature Request

Hello,

We would really like to be able to mark an outgoing email as important.

Comentario (1)

AM **Albert Mora**

5 months ago

We made a trigger that gives outgoing replys that have the custom agent field "urgent" toggled in them a label saying Important! and sending the mail to user changing de importance header to high. This way any outlook that gets the message gets the red exclamation mark.