Allow users to submit Ticket Satisfaction rating without logging into the User Portal Collecting Feedback

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- **Nombre del foro:** #Feature Request

Our support site has SSO enabled, so only logged in users can create tickets from the Portal. However, most of our tickets come by emails from users that do not use the portal.
The problem is that when we request the feedback after the ticket has been resolved, customers are redirected to the SSO login page to access the portal.

We would like it to be possible that the feedback can be accessed without needing to log into the portal.