



[Centro de asistencia](#) > [Comunidad](#) > [Feature Request](#) > [Allow agents to filter all the nested custom field options in the top-level select box](#)

Allow agents to filter all the nested custom field options in the top-level select box Collecting Feedback

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- **Nombre del foro:** #Feature Request

When we have a custom field option with one nested sub-option, both options appear in the same select box in the agent interface, so our agents can type to search for either selection:

