Deskpro

Ability to "Exclude ip address" from IP Whitelisting feature Collecting Feedback

- Mitchell
- **Nombre del foro:** #Feature Request

I would like to be able to exclude certain IP-addresses from the IP Whitelisting feature.

Use case:

Under Agents > Settings > IP Whitelisting I've set "How long should IP addresses remain trusted until they must be re-validated?" to 5 days.

i.e. our office's IP-addresses should not need to be re-validation every 5 days, but should just be validated indefinitely.

Basically marking certain IP-addresses as "Trusted"