DeskPRO Build #323 Released

2014-05-21 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #323.

The following is an automatically generated list of changes in this release:

- FIX - SQLSTATE[HY093]: Invalid parameter number: number of bound variables does not match number of tokens
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- FIX - Labels on contact details dont appear in list
- FIX can't delete attachments with very long names (UI issue)
- FIX Improper timezone detection prevents agents from logging in
- FIX incorrect data type for subject
- FIX Bug in server report file
- FIX Server - Effective Maximum Filesize problem
- FIX Notifications to both the user and agents would be muted for users awaiting validation even if a new ticket was created by an agent
- FIX Saved state from editing articles would show on news with same ID

This update has now been rolled out to all Cloud customers.

If you are using DeskPRO Download, you can update your installation from the admin interface.