DeskPRO Build #177 Released

2012-11-14 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #177.

The following is an automatically generated list of changes in this release:

- Prevent robot emails (autoresponse, vacation etc) from always being considered 'From' ticket owner. Fixes case where a CC'd user auto-responded but was added as ticket owner.

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.