Deskpro 5.10.1 / 5.10.2 Release

2017-09-12 - Benedict Sycamore - Comments (0) - Release Announcements

We’re delighted to announce the release of Deskpro 5.10.1

Deskpro 5.10.1 includes the bug fix listed below.

Snippets V2 Bug Fixes

- Applying a snippet to a new ticket response, and sending a reply no longer creates an error in the browser console

Deskpro 5.10.2:

Improvement/Fix

- Permissions causing internal server errors to appear to agents when using the interface and CRM.

If you are using Deskpro Cloud, we will roll out this update to your Helpdesk soon.

If you are using Deskpro On-Premise, you can update your Helpdesk to the latest version from your Admin Interface.