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How do I get started with Deskpro?

Ben Henley - 2022-03-08 - Comments (0) - Getting Started FAQs

The easiest way to get started with Deskpro is to [sign up for a free Deskpro Cloud helpdesk trial](#), and try it out.

You can also install [Deskpro On-Premise](#) on your own server. It is also possible to migrate from Deskpro Cloud to On-Premise (or vice versa) should you wish.

Both options give you a 14-day free trial.

Once you've got an account set up, refer to our [Getting Started articles series](#) for step-by-step information on how to use Deskpro.

More resources for administrators

The [Admin Guide](#) is a detailed guide to setting up, configuring and administering your Deskpro Helpdesk.

Our [Knowledgebase](#) also contains dozens of articles, including [how-to Guides](#) and Troubleshooting help.

Learning more about using Deskpro as an agent

The [Agent Manual](#) is a comprehensive Guide to using Deskpro as an Agent. It is recommended both as a reference for Agents who want to use Deskpros advanced productivity features, and for Admins who want to gain a full understanding of the Deskpro platform.

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