How do I get started with Deskpro?

Ben Henley - 2023-09-15 - Comments (0) - Deskpro Legacy

The easiest way to get started with Deskpro is to sign up for a free Deskpro Cloud helpdesk trial, and try it out.

You can also install Deskpro On-Premise on your own server. It is also possible to migrate from Deskpro Cloud to On-Premise (or vice versa) should you wish.

Both options give you a 14-day free trial.

Once you've got an account set up, refer to our Getting Started articles series for step-by-step information on how to use Deskpro.

More resources for administrators

The Admin Guide is a detailed guide to setting up, configuring and administering your Deskpro Helpdesk.

Our Knowledgebase also contains dozens of articles, including how-to Guides and Troubleshooting help.

Learning more about using Deskpro as an agent

The Agent Manual is a comprehensive Guide to using Deskpro as an Agent. It is recommended both as a reference for Agents who want to use Deskpros advanced productivity features, and for Admins who want to gain a full understanding of the Deskpro platform.