

How do I best link to other portal content from guide topics?

Benedict Sycamore - 2018-05-31 - 0 Comments - in Using Deskpro

When creating and publishing guide topics, you may want to link to other relevant content items that already exist in your user portal. These could include other guide topics, news posts, or knowledgebase articles.

Typically, you can just hyperlink text to the URL of the content in question - but Deskpro Guides contain another feature which is designed to differentiate links to your support content from traditional hyperlinks.


Roast Turkey

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Always wanted to know how to get your turkey breast succulent, and the leg meat falling off the bone? Dry-brining tenderises and adds lots of flavour.

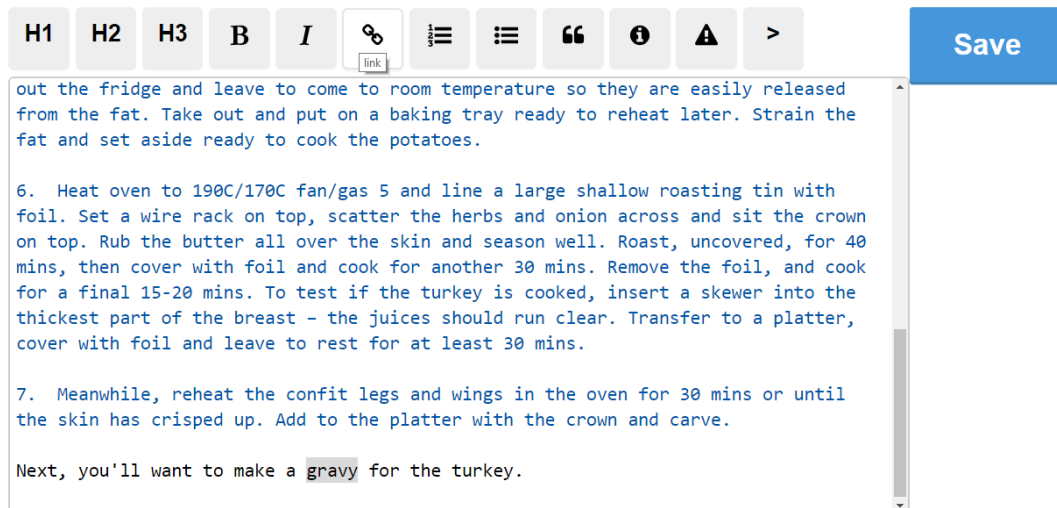
Method

1. Up to four days before, make the brine by combining the salt, peppercorns, bay, sage and sugar using a pestle and mortar, or crush with the end of a rolling pin in a bowl. Stir through both zests and spoon roughly 1/3 into a large resealable bag and the rest in another bag to chill.
2. Put the turkey legs and wings in the bag with 1/3 of the brine and shake well to coat the skin, then leave overnight in the fridge.
3. The next day, heat oven to 120C/ 100C fan/gas 1. Rinse the brine from the legs and wings and pat dry. Put the duck fat in a roasting tin, melt in the oven for 5 mins, then add the turkey pieces (they should be submerged in the fat). Cook in the middle of the oven for about 4 hrs or until the legs are tender. Leave to cool, then cover and chill overnight, or up to three days.
4. On Christmas Eve, cover the turkey crown in the remaining dry brine and chill in the fridge overnight.
5. In the morning, take the crown out the fridge 1 hr before roasting, rinse off the brine and pat dry with kitchen paper. Take the confit legs, thighs and wings out the fridge and leave to come to room temperature so they are easily released from the fat. Take out and put on a baking tray ready to reheat later. Strain the fat and set aside ready to cook the potatoes.
6. Heat oven to 190C/170C fan/gas 5 and line a large shallow roasting tin with foil. Set a wire rack on top, scatter the herbs and onion across and sit the crown on top. Rub the butter all over the skin and season well. Roast, uncovered, for 40 mins, then cover with foil and cook for another 30 mins. Remove the foil, and cook for a final 15-20 mins. To test if the turkey is cooked, insert a skewer into the thickest part of the breast - the juices should run clear. Transfer to a platter, cover with foil and leave to rest for at least 30 mins.
7. Meanwhile, reheat the confit legs and wings in the oven for 30 mins or until the skin has crisped up. Add to the platter with the crown and carve.

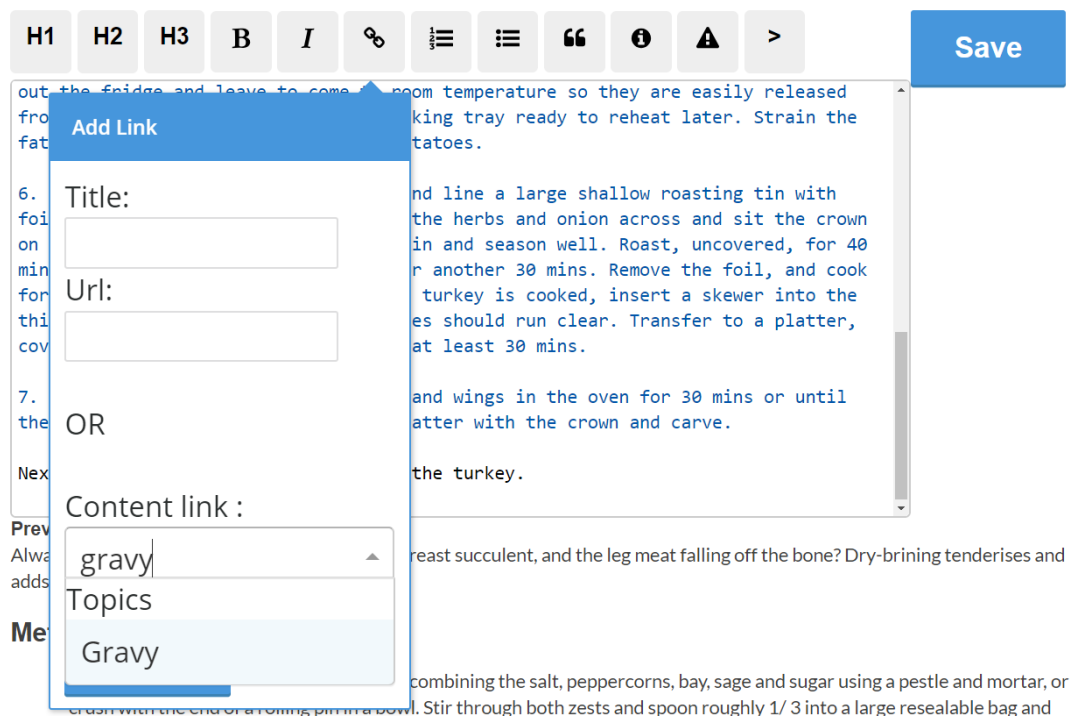
Next, you'll want to make a  Gravy for the turkey.

In order to achieve this:

1. Highlight the text in the guide topic you'd like to link from
2. Click the 'Add Link' symbol on the guide content editor toolbar



3. Select the option to 'Content link', search for the correct content item, and click 'Insert'.



The content will now be linked as demonstrated in the first screenshot shown in this article,

and will appear in the guide content editor as something like:

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Next, you'll want to make a `{{ content_link(topic,512) }}` for the turkey.

It's not yet possible to link from knowledgebase articles or news posts in this way, but is possible with guides.