

Deskpro Pricing

Christopher Padfield - 2020-09-17 - Comments (2) - Payment & Renewals

The most up-to-date details regarding DeskPRO pricing can be found on the [pricing page](#).

Pricing is in US Dollars.

Deskpro has a simple seat-based pricing structure based on the number of agents using the helpdesk. (Agents are staff within your organization who answer tickets to help your customers or end-users). There's no other limit on the number of users, tickets or anything else.

The Cloud version of Deskpro currently costs US\$30/month/agent and is billed monthly (you can choose annual billing if you prefer). If you require hosting within the EU or UK, the price is €30/month/agent or £30/agent/month respectively.

The On-Premise version of Deskpro costs US\$29/month/agent and is billed annually. Agent licenses are sold in blocks of 5.

Unlike a lot of our competitors, we don't offer multiple confusing price plans that charge more for access to important features, nor do we restrict the number of users, tickets, knowledgebase articles, email accounts, file attachments or any other aspect of the system.

We are also happy to provide [custom feature development](#) and other special services at reasonable rates.

[Contact us](#) if you have any questions about pricing.

Tags

2018

cost

Comments (2)

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laurie

9 years ago

I am trying to find out what currency the \$30 is, I know you are UK based, so it is UK, most people use \$US as a standard, I am in Australia so is it \$US, the simplest thing is missed

Ben Henley

6 years ago

Hi Laurie, sorry that we didn't clarify this. The pricing is in US dollars. I have edited the article to make this clear.