Configure a proxy server for HTTP requests made by Deskpro

Christopher Nadeau - 2021-07-06 - Comment (1) - Deskpro Legacy

In some situations, Deskpro itself may make HTTP requests: Downloading updates, executing a webhook, consuming web APIs such as with the JIRA app, etc.

Starting with Deskpro v5.2.0, you can make Deskpro use a proxy server for these HTTP requests by editing config/advanced/config.settings.php and adding one of these three configuration variants:

```
$CONFIG['settings']['http_client.proxy'] = 'http://example:password@localhost:36879';

// optionally specity a list of hosts to NOT proxy

//$CONFIG['settings']['http_client.no_proxy'] = ['example.com'];
```

Comment (1)

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Tony Benham

3 years ago

Do you need to restart deskpro after making these type of changes in config files ?