Can I change the title of the 'Department' field on the contact form?

Grace Howlett - 2023-08-10 - Comments (0) - Admin

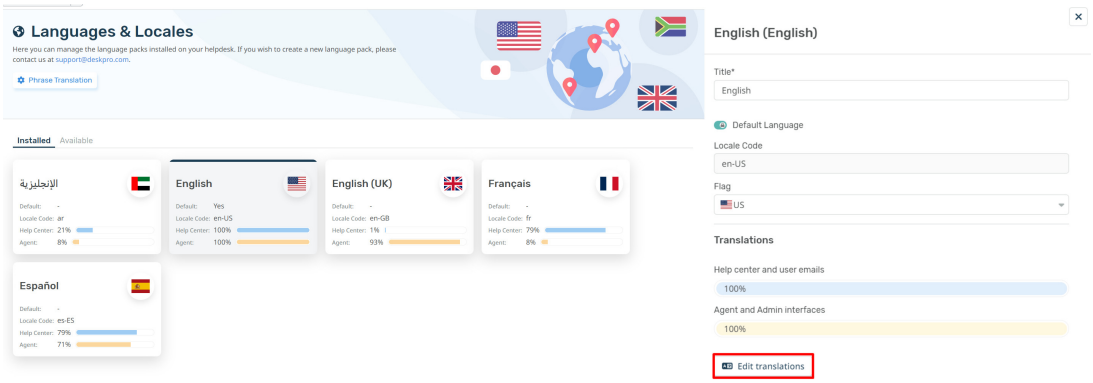
Question:

Is there a way to change the 'Department' field title on the contact form? We'd like to change this to something along the lines of "Which department do you need assistance from?"

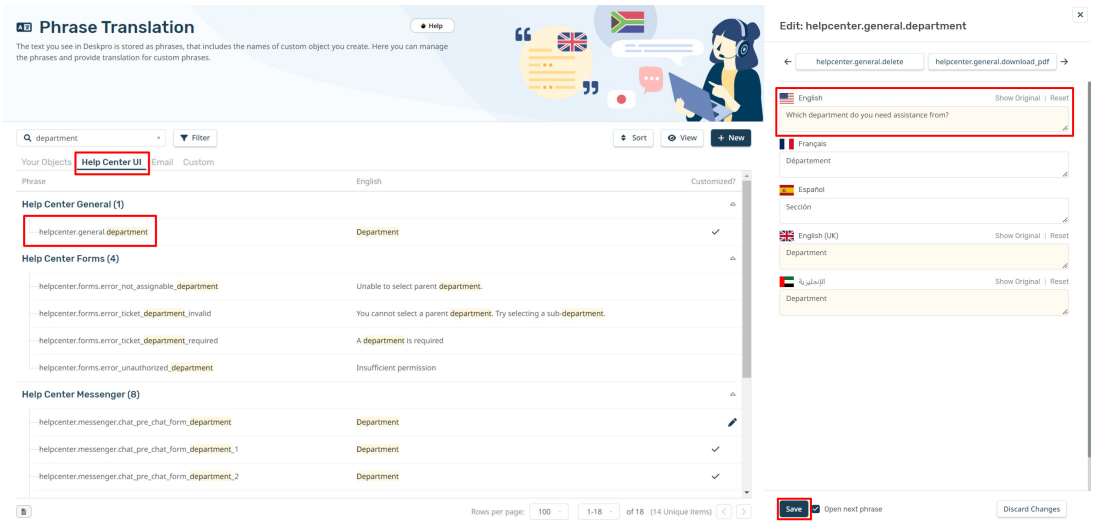
Answer:

Yes, you can customize the title of the 'Department' field on the form (as well as most other phrases found on the Help Center). To do so, follow the steps below:

1. Go to **Admin > Configuration > Languages & Locales**.
2. For your default language, click **'Edit translations'**.



1. Go to the **'Help Center UI'** tab. You will be presented with a list of different phrases that relate to your help center. You can customize any of these.
2. Search for **'helpcenter.general.department',** click edit and enter your new title in the relevant language.
3. Scroll down to the bottom of the page and click **'Save'**.



When you view the form now, the title should be updated.

