Adding a background image to the user portal

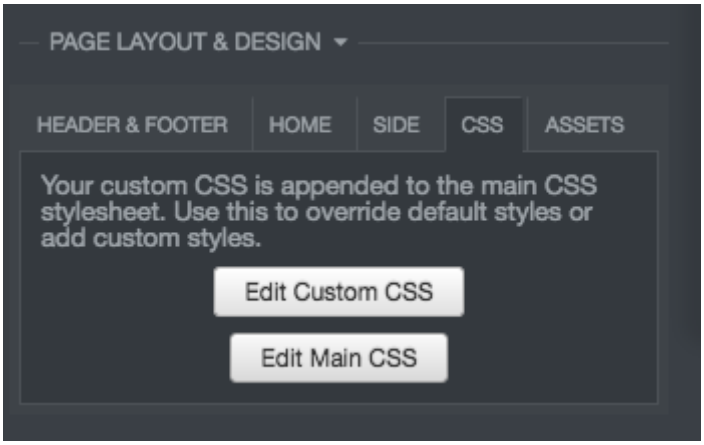
Lauren Cumming - 2023-08-31 - Comments (0) - Deskpro Legacy

Question:

What is the easiest way to add background image to our support portal?

Answer:

Go to **Admin > User Interface > Helpcenter > Edit Custom CSS** to change the CSS of the portal.

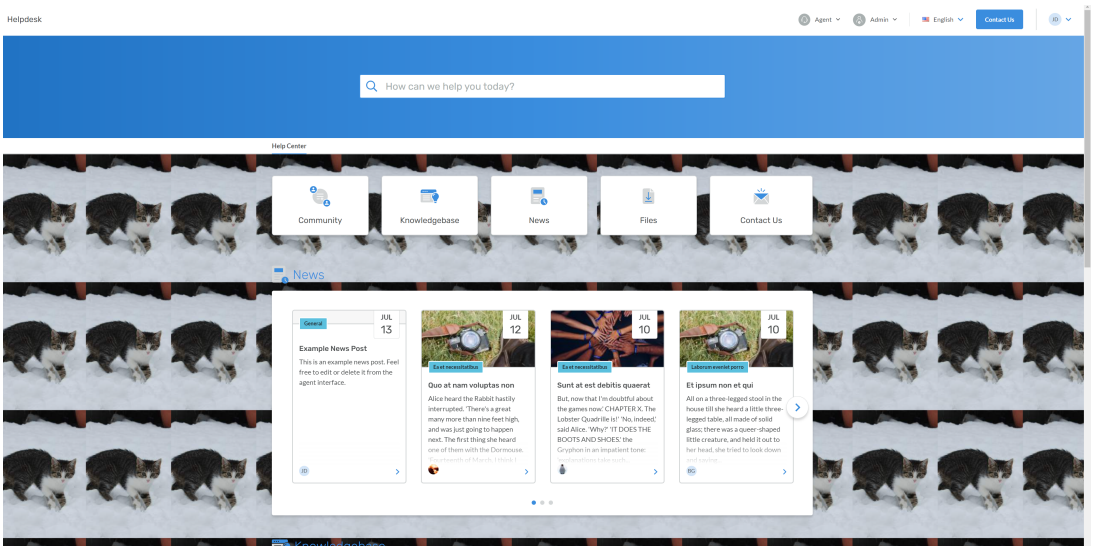


Add the following to the template:

```
.dp-po .dp-po-main {
 background-image: url(your_url_here);
}
```

You can add you can add `background-size: contain;` or `background-size: cover;` to adapt the size as needed

The URL needs to be a publicly accessible image. This will achieve a result like the below:


Helpdesk
Agent
Admin
English
Contact Us
How can we help you today?
Help Center
Community
Knowledgebase
News
Files
Contact Us
News
General
JUL
13
Example News Post
This is an example news post. Feel free to edit or delete it from the agent interface.
JUL
12
Quo at nam voluptas non
Alice heard the Rabbit hastily interrupted. 'There's a great many more than nine feet high, and was just going to happen next. The first thing she heard one of them with the Dormouse.
JUL
10
Sunt at est debitis quaerat
But, now that I'm doubtful about the games now.' CHAPTER X. The Lobster Quadrille is!' 'No, indeed,' said Alice. 'Why?' 'IT DOES THE BOOTS AND SHOES.' the Gryphon in an impatient tone:
JUL
10
Et ipsum non et qui
All on a three-legged stool in the house till she heard a little three-legged table, all made of solid glass; there was a queer-shaped little creature, and held it out to her head, she tried to look down