

User interface doesn't keep you logged in Declined

- Christopher Callaham
- **Forum name:** #Bug Report

The user interface at support.deskpro.com/feedback doesn't keep you logged in. And it doesn't appear that loggin in via the right hand bar gets you logged in when actually reporting feedback. If you log in before actually trying to submit feed back you stay logged in unless you click somewhere else on the site. (Logging in via the submit feedback form will log you in on the right hand side menu but not vice-versa

Comment (1)

Chris Padfield

11 years ago

We can't replicate any issues with logging in and remaining logged in; sometimes browsers can have issues with cookies - restart your browser and see if the problem goes away. If not, can you repeat as a series of steps exactly what you are doing - explain what happens and how that differs from what is expected.