Ticket description and attachments on ticket level Collecting Feedback

- Andreas Hügin
- **Forum name:** #Feature Request

When a ticket is created, the message should be treated as a ticket description and attachments as ticket attachments. Changes to the description and attachments should be possible.

Comment (1)

Jeroen van der Steen

5 years ago

This seems similar to https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets.