Stats for end users about the quality of support provided Under Review

- adnx
- **Forum name:** #Feature Request

It will be great to be able to publish a widget on the portal website with some stats. Like the average reply time, the number of tickets answered, the number of members of the community. It will be useful to visitors and show the quality of support.

Comment (1)

Roshan

10 years ago

Would be a great moral boost to the visitors and the agents equally. This should be controllable from the Portal Editor though.