



## <u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>See forwarded messages as separate entries</u> in message log

See forwarded messages as separate entries in message log Collecting Feedback

- Barry
- Forum name: #Feature Request

To have a "forward" entry in the actual note/message time-line as a separate entry, which explains that at that time Y, some ticket messages/notes, got forwarded to email X. (Instead of displaying a message was forwarded as a footnote within the message in the Messages log as currently happens)