



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Reassign ticket if agent logs out</u> Reassign ticket if agent logs out Collecting Feedback

- Samuel Benoit
- Forum name: #Feature Request

It would be helpful if you could set up a ticket update trigger that ran when an agent logs out.

This could be used to pass the ticket to another agent, a round robin or a queue.