



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Read receipts/markers for ticket messages</u> Read receipts/markers for ticket messages Collecting Feedback

- Errol
- Forum name: #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.