



[Help Center](#) > [Community](#) > [Feature Request](#) > [Option to make a team selection mandatory when resolving a ticket](#)

Option to make a team selection mandatory when resolving a ticket Collecting Feedback

- Glen Barrett - London
- **Forum name:** #Feature Request

Similar to how custom fields can be configured to require the agent to complete the field through validation, this would also be useful to apply to other aspects of a ticket, such as ensuring an agent team assignment has been selected before resolving.

