

Notifications for when there is a connection issue between Deskpro and our mail server

Collecting Feedback

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- **Forum name:** #Feature Request

If the connection between Deskpro and our mail server is broken, can Deskpro notify us about this? Or if Deskpro cannot communicate with our email server, can Deskpro show us that? We'd like an email notification or some other type of notice to help us identify when these problems occur.