



## <u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Notification when email queue stops</u> <u>processing</u>

Notification when email queue stops processing Collecting Feedback

- Terry Cook
- Forum name: #Feature Request

The way we currently process incoming emails to the helpdesk is the emails are queued up in a mailbox and Deskpro connects via POP3 to retrieve them and then process them. Every once in a while, the scheduled tasks will stop for one reason or another and the emails will queue up.

Is there any way I can have Deskpro pro-actively notify me if the scheduled tasks stop?