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Multiple Organisation view access for certain Users Collecting Feedback

- Samora Bonga
- **Forum name:** #Feature Request

It would be nice for certain users to see tickets logged by other organizations. For an example, account managers need to see their organization's tickets but do not necessarily need to be agents.

Comments (3)

Roshan

6 years ago

This would be a very useful feature for external sales team guys who handle multiple accounts to be able to see all their customer inquiries in one place.

Gemma

4 years ago

Agreed this would be ideal! Please can this be implemented sooner rather than later

Kyle Cicconi

3 years ago

This is something that our customers are now requesting. The ability to do this would be greatly received.