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Long KB articles create unreadable PDF versions Finished

- Tom Lucas
- **Forum name:** #Bug Report

In a KB article that is quite extensive and long, we choose the Download as PDF option. In the downloaded PDF, there are two pages. The first page is the nice title page. The second page contains the squished contents of the long KB article, resized to fit all the contents in the single second page of the PDF. The font is so small on large articles that it is unreadable. It almost seems that the PDF is configured to fit all KB article content into a single page rather than spanning multiple pages as it should.

 Thanks

Comment (1)

Christopher Nadeau

10 years ago

Thanks for reporting. This has been fixed for our next update (#263).