Internal notes/comments (only for agents) in an article. Collecting Feedback

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- **Forum name:** #Feature Request

Hi, sometimes we need to create a note/comment to an article which is only for our agents. For example if we know there could be a problem, we don't want to share this information with the customers, but we need to share this with the agents. So it would be cool to have the possibility to add notes/comments which can only be seen from our agents. Thanks, Christian.