Deskpro

Help Center > Community > Feature Request > External download links

External download links Finished

- adnx
- **Forum name:** #Feature Request

It will be cool to be able to add external download links to the download section. Like that, we can offer to customers more content.

Comment (1)

Earle Steel

6 years ago

Thank you for this post, DeskPRO does offer this functionality. An agent is able to either upload a file from their workstation or they are able to "hotlink" to a download from another URL, which will help the agent's to add more value to their customers / clients. The process is explained in the guide on our support website and then searching for the "Downloads" guide. Please contact our Support Team if you have any further queries!