"download pdf" in agent interface to include ticket field responses Finished

- Amanda
- **Forum name:** #Feature Request

I would really like to see either: 1) a good data export option, which would include all conversations and ticket field data for each ticket, or, a quick fix, which would be, 2) including all field responses from the original ticket in the 'download pdf' button in the agent interface

Comment (1)

Paul Davies

6 years ago

Hi Amanda. This is now possible in Deskpro. Best, Paul