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Download All Attachments Collecting Feedback

- Matt Goldfarb
- **Forum name:** #Suggestion

We have a request for agents to have the ability to download multiple attachments at one time. If a ticket has multiple attachments, the agent needs to click on each of them to download instead of having the option to select all or select the specific files.

The only way you can choose what files to download is if the attachment is a Zip File.

Comments (2)

Mustafa

6 months ago

We have the same request, thank you.

Zsolt Kiss

4 months ago

Totally agree. Pease add this feature.