



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Customize update chat message for agents</u> Customize update chat message for agents Collecting Feedback

• Christian Mattart

• Forum name: #Feature Request

I have just scheduled an update of Deskpro and a chat was created to everyone with this message: Warning: The helpdesk will go down for maintenance in 15 minutes. It would be great if it was possible to translate that or to customize the message.