



## <u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Chat full log</u>

Chat full log Collecting Feedback

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- Forum name: #Feature Request

It would be useful to have a chat full log similar to the ticket full log tab in the ticket history, where agents can see a record of everything that has happened related to a particular live chat e.g. changes to the assignee, times of the replies, etc.