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Change author of articles Collecting Feedback

- Stephanie
- **Forum name:** #Feature Request

Either by API or within the agent interface, we need to change the author of articles without deleting and recreating the article (which would change the link). Use cases: 1. If staff leave, we want to change author to another staff expert so people do not try to reach the person who left. 2. In our case, we imported articles by API and there was no way to set author, so now I am the author of almost a thousand articles.

Comment (1)

April

4 years ago

We would like to be able to show the agent who last updated the article, instead of the agent who originally created the article.