



[Help Center](#) > [Community](#) > [Bug Report](#) > ["can use tickets" in "everyone" usergroup keeps getting unchecked](#)

"can use tickets" in "everyone" usergroup keeps getting unchecked Finished

- Amanda
- **Forum name:** #Bug Report

The "can use tickets" slider in "everyone" usergroup keeps getting unchecked! No matter how many times I change the slider to green and click save, it keeps becoming unchecked. The offending slider is located at: CRM > Usergroups > Everyone > Permissions > Tickets > "can use tickets"

Comment (1)

**Chris Padfield**

9 years ago

Hi Amanda, Is this still an issue? We believe there is an issue when a download category is created. It will be fixed in the next build. Chris