



[Help Center](#) > [Community](#) > [Feature Request](#) > [Adding Knowledgebase as an article in a ticket](#)

Adding Knowledgebase as an article in a ticket Collecting Feedback

- AB Allan Banks
- **Forum name:** #Feature Request

When adding a KB article you are provided the option of "insert the entire contents of this article into your reply"; Most of our KB articles are PDF attachments but it doesn't attach these. Is there anyway to include attachments?

Comment (1)

PB **Philipp Bartsch**

5 years ago

Define your .pdfs as downloads.