Add feedback back into triggers Finished

- Clint Broadhead
- **Forum name:** #Feature Request

Before the release 339, I was able to set a trigger that when a negative feedback was submitted the system would email me the ticket number and link. This was the only way, other than watching the feedback feed all day, that I could be quickly notified of problems, so that I could immediately improve my teams responses.

Comments (2)

Chris Padfield

9 years ago

This feature is now under development.

Chris Padfield

9 years ago

This feature has now been released.