Ability to view each ticket that used a particular snippet in "snippet reporting" Finished

- Jason
- **Forum name:** #Feature Request

Would it be possible to add links to the snippet reporting feature so we can easily see the tickets where the snippets were used?

Comment (1)

Lauren Cumming

7 years ago

The following report should allow you to do this :) DISPLAY TABLE SELECT OBJ_LANG(ticket_object_use_logs.snippet.category.id, 'text_snippet_categories') AS 'Snippet Category', OBJ_LANG(ticket_object_use_logs.snippet.id, 'text_snippets') AS 'Snippet', COUNT() AS 'Uses' FROM ticket_object_use_logs WHERE ticket_object_use_logs.snippet.id <> NULL AND ticket_object_use_logs.date_created = %1:DATE_GROUP% SPLIT BY ticket_object_use_logs.snippet.id GROUP BY ticket_object_use_logs.ticket.id ORDER BY COUNT() DESC