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Ability to rearrange columns in Agent ticket grid using Windows drag and drop functionality
Collecting Feedback

- Doug Hicks
- **Forum name:** #Feature Request

It would be nice to be able to rearrange the columns in the Agent interface by simply dragging and dropping them into a new position. See screenshots for clarification (if needed)

Comment (1)

Zara Marchesi

6 years ago

Thanks for your feedback! The Deskpro Helpdesk is constantly evolving, and we love collaborating with you to develop and grow our product into one that works even better for our Users. We love your idea for a function which will allow you to drag and drop panes into the Agent Interface, making it more customizable. Whilst we think about where this could fit with our development, other Users can contribute and agree with your Feedback - the more, the merrier!