



[Help Center](#) > [Community](#) > [Bug Report](#) > [#361: Unable to create new Downloads](#)

#361: Unable to create new Downloads Declined

- Joe Davis
- **Forum name:** #Bug Report

In the latest version of DeskPRO, I'm unable to create new Downloads from the Agent interface. Using the "d" keyboard short cut or clicking the " + ADD" tab causes a form to be created for "New News Post" instead of "New Download".  
  
This is a blocking issue for us, as we regularly create new downloads for our users

Comment (1)

**Chris Padfield**

10 years ago

Can't replicate this in the current version.