

New Reports

2018-05-21 - Christopher Nadeau - Comments (0) - Product

As part of product release [Deskpro 2018.1](#), we're delighted to announce a brand new update of the reporting interface within Deskpro.

What's new with Reports?

The new Reports update consists of the following improvements:



Stats now have labels, so you can find the specific stats you'd like to include in a report with ease and speed.

Variable Builder

We have also introduced a Variable Builder, which makes it easier to add variables when building queries for reports.



Widget Options Override

After you've added a widget to a report, you can edit it to set widget overrides.



Thanks for reading

If you are using Deskpro Cloud, we will roll out this update to your helpdesk soon.

If you are using Deskpro On-Premise, you can update your helpdesk to the latest version from your Admin Interface.

For more information on product updates associated with this one, take a look at other

updates and changes included in the release of [Deskpro 2018.1](#).