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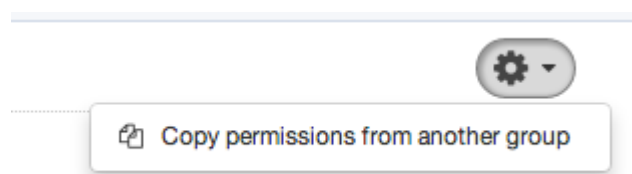
New Feature: Set Up Permissions Faster

2014-08-28 - Ben Henley - [Comments \(0\)](#) - [Product](#)

DeskPRO's powerful agent permissions system gives you fine-grained control over what agents can do.

Now we've made it easier to set up and manage with two time-saving interface tweaks.

When you're creating a new permission group, you can now copy the settings from an existing group.



You'll also find a new **Toggle All** control to turn a whole column of permissions on or off.

| <div><div>Tickets</div><div>Chat</div></div> | | | |
|--|--|-------------------------------------|--------------------------|
| Department | | Assign | Full |
| Toggle All | | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Sales | | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Support | | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Partnerships | | <input checked="" type="checkbox"/> | <input type="checkbox"/> |