
















[News](#) > [Product](#) > [New Feature: Click-to-edit fields on tickets](#)

New Feature: Click-to-edit fields on tickets

2017-01-17 - Lauren Cumming - [Comments \(0\)](#) - [Product](#)

We are always looking for ways to improve your experience with Deskpro in terms of making it more user-friendly. This is why we have introduced 'Click-to-edit' fields on tickets. You can now simply click on any field in your ticket properties box, such as Workflow or Category, and edit it straight away. Click on a field, edit it and press save at the bottom to make a change. You don't have to click on the gear to make fields editable anymore which is a great time saver and makes this process a lot more effortless.

PROPERTIES		LINKED TICKETS (3)		TASKS (0)		SLAS			
Agent - Unassign		Team		Followers - Add Me					
 John Doe		 None		 Add a follower					
Labels:		Add a label							
Language:		English							
Which option applies?:									
What date is this for?:									
Please add your recommendations:									
 Lock		 Merge		 Macros		 Remove		 Actions	
REPLY		NOTE							
 Attach		 Snippets		 B		 <i>I</i>		 <u>U</u>	
