



[News](#) > [Product](#) > [Improved Documentation System](#)

## Improved Documentation System

2015-03-06 - Ben Henley - [Comments \(0\)](#) - [Product](#)

We want to make sure that you can get the best out of DeskPRO, so we've improved the way we publish our manuals and other guides.

From now on, your new destination for DeskPRO documentation is [manuals.deskpro.com](http://manuals.deskpro.com).

### DeskPRO Manuals & Guides

The image shows two side-by-side screenshots of the DeskPRO documentation website. The left screenshot is for 'I'm an Agent' and the right is for 'I'm an Admin'. Both pages feature a large circular profile icon of a person with a headset. Below the icon, the text 'Agent QuickStart Guide' and 'Get the Agent Manual' are displayed, with a 'View Online' button. The Admin page also includes a 'Download PDF' link and a 'Get the Admin Manual' button. At the bottom of both pages, there is a section titled 'Just getting started?' with links to 'Installing DeskPRO Download' and 'Launching Your Helpdesk - quick 7-step guide'.

The image shows two side-by-side screenshots of the DeskPRO documentation website. The left screenshot is for 'I want to make Reports' and the right is for 'I'm a Developer'. Both pages feature a large circular profile icon of a bar chart. Below the icon, the text 'Report QuickStart Guide' and 'Get the Reports Manual' are displayed, with a 'View Online' button. The Developer page also includes a 'Download PDF' link and a 'Get the Developer Manual' button. At the bottom of both pages, there is a section titled 'Just getting started?' with links to 'Installing DeskPRO Download' and 'Launching Your Helpdesk - quick 7-step guide'.

You'll find greatly improved online versions of all the manuals. They're now fully searchable, and you'll find it easier to link to specific sections or bookmark them for future reference.

(And if you prefer PDFs, don't worry - you'll find PDF versions of the manuals there too).

Of course, we'll still be updating our [Knowledgebase](#) with useful articles that fall outside the scope of the manuals, like FAQs, troubleshooting help, and configuration examples.

## **Where did the Install Manual, Importer Manual and Update Manual go?**

We've moved the content of those manuals into the Admin manual.

## **Where did the PDFs go?**

We used to host the old PDF manuals on the Download section of our portal. Now they'll be available on [manuals.deskpro.com](http://manuals.deskpro.com).

## **I've found a mistake, formatting error or something missing!**

Email [support@deskpro.com](mailto:support@deskpro.com) to report any problems.