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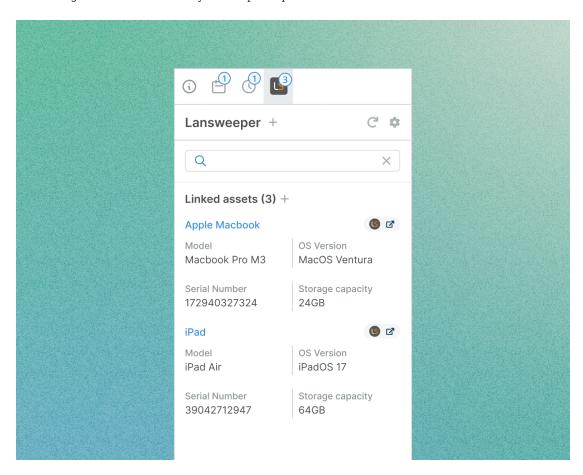
2024-08-14 - David Anjonrin-Ohu - Comments (0) - Deskpro Releases

We are thrilled to unveil our latest update, Deskpro Horizon 2024.33! This release is packed with powerful new features designed to supercharge your team's productivity and essential bug fixes to enhance their overall experience.

New Features

☐ Integrate Your Lansweeper Account with Deskpro for Seamless Asset Management

Introducing our <u>Lansweeper</u> integration, a powerful integration with Deskpro that provides a comprehensive asset management solution linked to your Deskpro help desk.

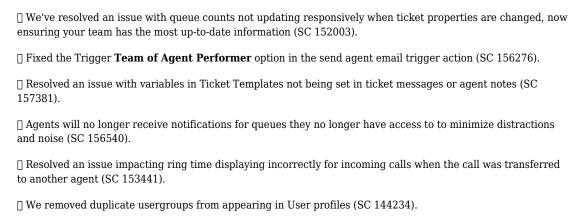


With Deskpro's Lansweeper app, you can:

- Link Device to User: Link devices to specific users, making it easy to track who is using which device. This is particularly useful for troubleshooting and support purposes.
- Search List of Devices: Easily search for devices across your network, making it simple to find specific devices or groups of devices in Deskpro.

[] You can now translate the descriptions of your Community Forums, making it easier for your users to find the

Bug Fixes



Patch Release 2024.34.1

[Temporeatily removed the "Authenticate with Deskpro" option for authenticating MS Exchange and O365 email accounts. Functionality will be restored in due course.

On-Premise Controller Release 2.20.1

Improvements

Update Deskpro manifest URL to make latest containers available (SC 160014).